



Tourism 4

1. What is the meaning of WATA?
 - a) WORLD ASSOCIATION OF TRAVEL AGENCIES
 - b) VALUE ADDED TAX
 - c) INTERNATIONAL AIR TRANSPORT ASSOCIATION
 - d) TRAVEL WEEKLY

2. What is an E-COMMERCE?
 - a) A travel ban
 - b) A magazine's name
 - c) A direct selling
 - d) It's a shopping or a selling in Internet.

3. The...is the person who sells packages to travel agencies.
 - a) Manager
 - b) Flight attendant
 - c) Tour operator
 - d) Pilot

4. What does BA mean?
 - a) IBERIA
 - b) BRITISH AIRWAYS
 - c) SPANAIR
 - d) LUFTHANSA

5. The...is the person that cleans the rooms.
 - a) Chambermaid
 - b) House-manager
 - c) Porter
 - d) Bell-boy

6. An...is a contract made by a company or society, or by the state, to provide a guarantee of compensation for loss, damage, illness, death, etc in return for regular payments.
 - a) Deadline
 - b) Stay
 - c) Insurance
 - d) E- mail.

7. What does IATA mean?
 - a) Out of season
 - b) International Air Transport Association
 - c) World Association of Travel Agencies
 - d) International Airlines of Transport



8. A...is a small book or magazine containing pictures and information about something or advertising something.

- a) Brochure
- b) Voucher
- c) Customer
- d) VAT

9. What does CDW mean?

- a) Driving licence
- b) Is a kind of passport
- c) Third party insurance
- d) Collision Damage Waiver

10. What does DOM mean?

- a) Between international flights
- b) Between domestic flights
- c) Domestic flights to international flights
- d) Between flights of the same carrier

-----Clave-----

- 1. (a)
- 2. (d)
- 3. (c)
- 4. (b)
- 5. (a)
- 6. (c)
- 7. (b)
- 8. (a)
- 9. (d)
- 10. (b)