

TOURISM

Crossword



Across:

- 4** a synonym of client
- 5** a travel agency is a That is to say, a company that sells directly to the customer.
- 8** when someone is complaining, he makes a
- 9** A Tour Operator makes..... packages

Down:

- 1** people who accompany the tourists when visiting a city
- 2** the head of the company
- 3** the staff of a plane
- 6** synonym of hall

7 verb that means "to relax"

8 something that you don't have to pay for is