RESEARCH ABOUT THE USE, KNOWLEDGE AND PERCEPTIONS OF INTERNET

IN EVERYDAY LIFE

USER DATA

Age (DNI): 0 0 0 0 1 9 X X

Subject (Modalidad):
- **0** = Ing. Informática- PED 2°
- **1** = Ing. Informática- PI optativa
- **2** = Lic. CC.TT.- OTYNE optativa
- **3** = Dip. GAP - AGP 2°
- **4** = Lic. ADE - FEE 1°
- **5** = Ciclo formativo
- **8** = Profesionales informáticos
- **9** = Alumnos de Polonia

Sex (Grupo):
- **0** = Male
- **1** = Female

USAGE STATISTICS

1. Do you have Internet connection at your normal place of residence in school term?

	A	B	C	D	E	F
1	YES, Phone socket for ADSL/DSL	YES, cable	YES, MOBILE PHONE MODEM	YES, "borrowed" from a neighbor	YES, but I don't know which type	No, I don't

2. If you **don't** have Internet connection at your normal place of residence in school term, please state the reason (if there were more than one, choose the most important):

	A	B	C	D	E	F
2	I don't have a computer	I'm thinking about it but I never come round to do it	I don't need it, I have Internet at work /school	It's too expensive	I don't really use Internet that much	Other reasons

3-8. For each of the following Internet services, please state if you own, or used to own, a user account (if you had more an account in more that one of them, choose the one you use the most):

	Service	A	B	C	D	E	F
3	**Blog**	Blogger	Wordpress	Blogia	Other	I' ve got one, but I don't remember the name	None
4	**Social network**	Facebook	Hi5	Tuenti	Other	I' ve got one, but I don't remember the name	None
5	**Instant messaging**	MSN Messenger	Yahoo! Messenger	Google Talk	Other	I' ve got one, but I don't remember the name	None
6	**Photo álbum**	flickr	Picasa	Panoramio	Other	I' ve got one, but I don't remember the name	None
7	**Video publishing**	Youtube	Metacafe	Dailymotion	Other	I' ve got one, but I don't remember the name	None
8	**Meeting site**	Meetic	Match	FriendScout24	Other	I' ve got one, but I don't remember the name	None

9-18. What do you use Internet for?

	Reason	NO, never	NO, but I'd like to try	YES, seldom	YES, often	YES, everyday
9	**Studies /Work issues**	A	B	C	D	E
10	**Domestic issues**	A	B	C	D	E
11	**Leisure (travels, reading, movies...)**	A	B	C	D	E
12	**Employment search**	A	B	C	D	E
13	**Buying/selling stuff**	A	B	C	D	E
14	**Managing my bank account**	A	B	C	D	E
15	**Dealing with public administrations**	A	B	C	D	E
16	**Listening to the radio**	A	B	C	D	E
17	**Reading the press/watching the news**	A	B	C	D	E
18	**Playing on-line games**	A	B	C	D	E

19-22. For each of these programs, state how frequently you use it:

	Program	I don't even know of it	I do know of it but never used it	I've used it once or twice	I use it once in a while	I use it frequently
19	**Spotify** (listening to music)	A	B	C	D	E
20	**Skype** (Calling on the phone)	A	B	C	D	E
21	**Emule, Ares, Bittorrent** or similar (downloading movies and music)	A	B	C	D	E
22	**Google Earth** (maps and pictures of Earth)	A	B	C	D	E

KNOWLEDGE TEST

The following questions are all of them about computers and telecommunications. Each question has three answers, but only one answer is correct.

23. What is ADSL/DSL?
a) A product that offers a telephone company to connect to the Internet without cables (wires) from home or work and it is very easy to install.
b) A data transmission technology that allows us to send and receive information at a high speed by using the existing copper telephone lines.
c) A system that allows us to easily connect several devices to the same computer.

24. What is an "avatar"?
a) An image that Internet users make use of when they take part in newsgroup or chat rooms.
b) A device that computers use to speed up the memory access and therefore get the computer to work faster.
c) A software similar to an antivirus that avoids malicious software to enter a computer from the Internet.

25. What is the goal of a "backup"?
a) To clean the software of a computer that no longer works but takes place or it has not been properly uninstalled and left parts.
b) To have a copy of important data that can be recovered if the original data is lost.
c) To control the unauthorized accesses to a computer via the Internet.

26. What is the minimum unit of information that computers work with?
a) Bit.
b) Byte.
c) Octet.

27. What is "Bluetooth"?
a) A brand of hands-free for mobile phones normally used in the car.
b) A system to connect to the Internet from a mobile phone.

c) A technology for wireless data transmission using radio waves for short distances.

28. What is a "bug"?
a) An error in the software.
b) A memory device that connects to a computer via USB.
c) A virus that deletes all files on a computer.

29. What is a "cookie"?
a) An integrated circuit that enables a computer to store information even if there is no power.
b) A file in which a web browser stores information about a user at the request of a web server.
c) A virus that deletes all files on a computer.

30. What is a "firewall"?
a) A device that can connect to the Internet without cables (wires) via radio waves.
b) A program that a computer needs to connect to the Internet.
c) A system used in computer networks to monitor communications, designed to permit or block communications.

31. What is the "firmware"?
a) The digital signature that is used to connect to secure websites on the Internet.
b) A software similar to an antivirus that avoids malicious software to enter a computer from Internet.
c) A set of instructions embedded in the hardware that controls its operation.

32. What is HTML?
a) The language used to write web pages.
b) A program that a computer needs to connect to the Internet.
c) A high speed Internet connection.

33. What is an IP address?
a) A number that identifies a device connected to a computer.
b) A number that identifies every computer or device connected to the Internet.
c) A number that is used to make phone calls over the Internet.

34. What is a pixel?
a) It is the smallest unit with which images are formed on a computer screen.
b) It is the smallest unit of information that computers work with.
c) It is the smallest unit of information stored by a computer on a hard drive.

35. What is "plug and play"?
a) A device for playing video games on a computer.
b) A method by which a computer automatically recognizes a new device when it is connected.
c) A system for creating virtual reality games with real images.

36. What is ROM?
a) The read-only memory.
b) The write-only memory.
c) The USB stick that can be connected to different computers.

37. What is "wifi"?
a) A system used in computer networks to monitor communications, designed to permit or block communications.
b) A device that can connect to the Internet.
c) A technology for wireless data transmission using radio waves.

38. What is Linux?
a) An operating system.
b) A protocol for Internet communication.
c) A word processor.

39. What is a PDA?
a) A handheld computer.
b) A USB stick memory.
c) A device for playing video games on a computer.

40. What is a "Trojan"?
a) A malicious program that allows remote access and control to a computer.
b) A program that lets you copy data from one computer to another.
c) A program that lets you connect to the Internet.

41. What is B2E?
a) It is a protocol for data transmission over the Internet.
b) It is an antivirus.
c) It is the commercial relationship established between a company and its employees.

42. What is BIOS?
a) A system that is responsible for drawing the images that appear on the screen of a computer.
b) A system that provides the fundamental input and output functions in a computer.
c) A system that enables Internet communications on a computer.

EXPECTATIONS AND PERCEPTIONS

43- 60. State your degree of agreement or disagreement with the following sentences:

		Totally disagree	Partially disagree	Neither agree nor disagree	Partially agree	Totally agree
43	Learning to use Internet is crucial in education	A	B	C	D	E
44	Knowledge of Internet usage is important for the working environment	A	B	C	D	E
45	Internet makes life easier and more comfortable	A	B	C	D	E
46	Internet makes it difficult to separate work form free time	A	B	C	D	E
47	Meeting someone on Internet is not a problem nor something to be ashamed of	A	B	C	D	E
48	My relationship with Internet is purely for practical reasons	A	B	C	D	E
49	Internet allows people to communicate more	A	B	C	D	E
50	If I were taught I would use Internet more often	A	B	C	D	E
51	If it was less expensive I would use Internet more often	A	B	C	D	E
52	I like trying technological novelties	A	B	C	D	E
53	Shopping on the Internet is not secure	A	B	C	D	E
54	I am not really sure what Internet can do for me	A	B	C	D	E
55	Positive expectations regarding the provision of Internet-based public services are realistic	A	B	C	D	E
56	Using Internet for communicating with public administrations is a reality	A	B	C	D	E
57	Citizens are aware of the benefits of using Internet in their dealings with public organisms	A	B	C	D	E
58	Internet is a necessity for the efficiency of public administrations	A	B	C	D	E
59	I am not afraid of meeting someone on the Net and establishing a relationship with them	A	B	C	D	E
60	Internet leads to less face-to face interaction	A	B	C	D	E